

V.I.N.E

Victim Information & Notification Everyday

1-800-877-8463

www.vinelink.com

What will VINE do for me?

- **VINE** will tell you if an offender is in jail.
- If you choose to register for court event notification, **VINE** will notify you of all court settings, but you do not need to attend unless personally contacted by the District Attorney's office or the defense attorney.
- **VINE** will also let you leave a phone number where you want to be called automatically when that offender is released, transferred, escapes or dies.

What do I need to do?

- Write down the Offender's Number (if you know it), the Offender's Name (Last, First, Middle Initial), Offender's Name as a Number from the telephone key pad (Last, First, Middle Initial, example- Doe, John S. would be 363, 5646, 7), Court Case # and your 4-digit PIN Code.
- Call 1-800-894-8463 from a touch tone phone and follow directions.
- If the offender is in jail, you can leave your phone number to be called when they are released. Enter the phone number where you want to be reached, including area code, followed by the pound (#) key.
- When **VINE** asks, make up and enter a four digit Personal Identification Number (PIN) that will be easy for you to remember. Be sure and write down the PIN number as you will need this number later.
- When **VINE** calls, listen to the message, and then enter your PIN number when asked.
- Entering the PIN lets **VINE** know that you got the call and will stop the service from calling you again.

VINE FACTS:

- The offender will not know you are registered with **VINE**.
- If you are not home, **VINE** will leave a message on an answering machine. If there is no answer, **VINE** will keep calling back until you enter your PIN or for at least 24 hours.
- Since **VINE** calls automatically when an offender's custody status changes you may get a call from **VINE** in the middle of the night.
- Do not leave a phone number with **VINE** that rings to a switchboard.
- Do not depend only on the **VINE** service, or any other single program, for your protection. Make **VINE** part of your safety plan.
- You can leave more than one phone number with **VINE**. Just call the **VINE** service again.